



MARC SCHAMBERGER

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Marital status in relationship, 2 Kids

Online



AT A GLANCE

- execution-driven **expert** with more than 20 years of professional experience in the following industries: **IT services, insurance, technology, pharma, broadcasting companies** etc.
- **strong knowledge:** **project management** | **IT /OT asset management** | **S.A.M** | **MicroStrategy Visualisation** | process / data flow optimization | database development MS Access, SQL Server | Office Consulting | **Migrations / VBA development** | troubleshooting
- **Achievements:** **numerous project completions in accordance with the respective schedule, quality and costs:** significant **cost savings of up to EUR 10 million p.a.** by developing and implementing database driven solutions.
- Budget responsibility for **EUR 8 million** | managing 20 members of staff
- Convincing **sparring partner** with good communication and innovation skills and strategic competencies
- team player | ability to work in cross-functional, fast-paced environments |
- analytical | performance-orientated | efficient | resilient | high level of own initiative

PROJECT EXPERIENCE as a freelance consultant

07/2017 – now

Novartis AG | Holzkirchen |

Pharma | 130.000 MA

SME OT Asset Management CMDB | 70.000 Assets

Subject Matter Expert / Part-Project responsibility on implementing and running an OT – Asset Management for a global CyberSecurity Program for Pharma Production Sites. Expert support of the **complete LifeCycle** of an Interim solution to manage the OT Inventory. Support Program Scope with development of Standard-reporting, **extending and automation** the Data-gathering and tracking of project progress and Reporting. Gathering and alignment of **global and local processes and requirements**. Preparation and **supporting the migration** of Inventory Management to **Service Now** ITSM Solution. Ensuring further support of Program Scope after migration.

Software: Office 2013 | Windows 7, SharePoint 2013 | Visio 2010/2013, Sharepoint 2013, |

Tools / Frameworks: MS Project | ITIL | ICE | GxP |

Programming: VBA, BATCH, VBSCRIPT, TSQL | Databases: MS Access 2003 / 2007, SQL SERVER 2005/2008/2012

Results:

- Cost savings in personnel and customization costs by developing various databases – for Security-Assessment, Remediation planning and tracking, Project process.

03/2008 – 07/2017 **BWI IT GmbH** | Munich | **BWI IT GmbH**

IT service provider for the Federal Armed Forces | 2500 MA

IT Asset Management ITAM/SAM 140,000 + 3,000 Clients | 02/2012 - today

- Monitoring inventory growth and the interfaces between CMS and ERP
- Analyzing Error patterns and deducting process optimization options / KPI's
- Optimizing inventory data (optimization of warehouse stock, slow-moving items, AIP etc.)
- Compiling risk assessments, suggestions to risk monitoring, RoI calculations
- Development of reporting of inventory trends – implementing KPI's
- Compiling reports and decision memos for management
- Preparing evaluations and validating inventory data
- Service design IT Asset- and Configuration management

Software: Office 2003, Office 2010, Windows XP SP3, Windows 7, Visio 2003/2010, Sharepoint 2010/2013, MAXIMO (IBM), IT-SPS (D-CON), MicroStrategy |

Tools: MS Project, ITIL |

Programming: VBA, BATCH, VBSCRIPT, TSQL | Databases: MS Access 2003 / 2007, SQL SERVER 2005/2008/2012

Results:

- Cost savings of at least EUR 10 million in personnel and customization costs by developing various databases, including for the rollout of 140,000 PC's
- Cost savings of around EUR 3 million in customization costs for tools and cost savings of several million EUR in personnel costs due to implemented Tools and Processes

Project manager KPI Reporting Warehouse | 06/2014 - 09/2015

- Continuing a project of the implementation a central company reporting tool – Reporting-WareHouse (RWH) on the basis of MicroStrategy - Design to budget
- Planning of releases due to re-prioritization and re-evaluation of the scope

Software: Office 2010, Windows 7, MS SharePoint, MicroStrategy | **Tools:** MS Project, ITIL | **Programming:** VBA, BATCH, VBSCRIPT, TSQL | **Databases:** MS Access 2003 / 2007, SQL SERVER 2005/2008/2012

Responsibilities: Budget EUR 8 Mio. | managing 20 members of staff

Results: Successful completion in-time and in-Budget

Project manager ordering tool and task management | 11/2012 - 06/2013

- Identification of a gap in the tool and data flow of a restructuring and relocation project
- Conceptual design and implementation of a procedure in order to support the mass data processing of orders, as well as the tracking of the orders
- Continuous monitoring and development of the process
- handover of the Tool, including documentation to the responsible Team
- Continuous Checks of the level of effectiveness in order to maintain data quality, as well as suggestions to the process optimization of new Use Cases.

Software: Office 2010, Windows 7 | **Tools:** MS Project, ITIL | **Programming:** VBA, BATCH, VBSCRIPT, TSQL, LDAP | **Databases:** MS Access 2010, SQL SERVER 2008/2012

Results: Cost savings of around EUR 3 million by implementing the tool

Further roles held at BWI IT

Project Support: tool for FileService Migration (Concept/Design/Develop) | 10/2011 - 03/2012

Project manager PMO logistics control | 12/2008 - 11/2011

Results: Cost savings of around EUR 20 in personnel Costs by implementing the tool

Project manager PMO logistics | 09/2008 - 12/2008

Project manager client back-office services | 03/2008 - 09/2008

11/2011 - 02/2012

Mitteldeutscher Rundfunk | Leipzig | [MDR Mitteldeutscher Rundfunk](#)
Broadcasting corporation for Saxony-Anhalt, Saxony and Thuringia

Project SUPPORT/PART-PROJECT MANAGEMNT Office 2010 migration | 11/2011 - 02/2012

- Planning and project management of an MS Office migration for around 5000 clients
- Developing Active Directory settings for Office 2010 and carrying out tests, whilst working with the Active Directory team
- Determining Office specifications regarding the Windows 7 Client, including the new design
- Communicating with multipliers and users, in order to clarify migration problems and to develop suggestions to their rectification
- Compiling an Access2010 SharePoint application in order to plan the scheduling of dates for technical support together with the multipliers and end users, as well as managing and documentation of the test results
- Compiling decision memos to security settings, handling libraries and options
- Compiling installation package with Office setup assistant

Software: Office 2003, Office 2010, Windows XP SP3, Windows 7 | **Tools:** MS Project, MS Sharepoint | **Programming:** VBA, BATCH, VBSCRIPT | **Databases:** MS Access 2003 / 2010, SQL SERVER 2008

Previous project experience

10/2007 - 03/2008 Siemens AG (Tech) | Munich | *PMO support carve-out*

09/2005 - 10/2007 1stClick.de (Tech) | Munich | *Start-up remote support - Founder*

06/2004 - 09/2007 Max Schick GmbH (printing) | Munich | *Restructuring and support*

08/2005 - 08/2005 Stylo Veranstaltungskonzepte Gbr.(Marketing) | Munich | *Re-launch and website development*

07/2005 - 09/2005	Allianz AG (Finance/Insurance) Munich <i>Project manager migration of Office XP</i>
11/2004 - 12/2004	Viktoria Vereinsbank (Finance) Munich <i>Project manager migration of Office 2003</i>
2003 - 06/2005	Pharma Vertriebs GmbH (Pharmaceutical) Munich <i>Development and support of a marketing database</i>
2000 - 10/2004	Bayerischer Hotel- und Gaststättenverband (ORG) Munich <i>Network advisor and IT consultant 2001 - 10/2004</i> <i>Development of a member management system 2000 - 10/2004</i>
06/2002 - 07/2003	BMW Group (Automotive) Munich <i>Database migration and further development of the content management system</i>
11/2001 - 10/2003	personnel consulting company HCC GmbH (Recruiting) Munich <i>Database programming + support</i>
07/2001 - 10/2001	Bayerische Landesbank (Finance) Munich <i>Database and document migration</i>
10/1998 - 10/2000	Dissmann Orth (Lawyer) Munich <i>Client management system, including time registration and cost splitting</i>
06/1996 - 12/1999	BMG Ariola (Media) Munich <i>Helpdesk / Technical support</i>

TRAINING

2014 **Assessment for the recognition of freelance Status**
by an expert, who has confirmed that the expert qualification would be equivalent to a university degree

01/1989 – 05/1996	Security Agent / Cargo Sales Agent American Airlines Munich Airport
10/1984 – 12/1988	Dispatcher Air Force Federal Armed Forces Fürstenfeldbruck
07/1984	General certificate of secondary education Carl-Spitzweg-Realschule Munich

ADVANCED TRAINING AND FURTHER EDUCATION

Management	Participation in seminars on management methods and practical experience : <ul style="list-style-type: none">▪ ITIL foundation v3 TÜV Rheinland 09/2015 and 2008▪ Participation IPMA level C/D project management Blue project management 03/2011
Specialist subjects	Participation in seminars on technical qualifications and certifications : <ul style="list-style-type: none">▪ Security-checked level 2▪ SAM advanced (software asset management) (TÜV Rheinland) 10/2015▪ Software license compliance analyst (TÜV Rheinland) 10/2014▪ SAM basic (software asset management) (TÜV Rheinland) 10/2014▪ Migration preparation Office 2010 for administrators and project managers CBT training 09/2011▪ Ribbon programming Office 2010 CBT training 09/2011▪ MCP designing, deploying and managing a network solution for small and medium-sized businesses CBT training 09/2008▪ MCP Microsoft Access application development CBT training 09/2000▪ MCP NT 4 workstation implementing and supporting CBT training 06/1999▪ Exchange Server 2003 management and optimization (day training) 04/2005

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- Active Directory Practice@Night | 03/2005
- Small business server concentrated workshop | 01/2004

FURTHER DETAILS

Language skills

German: mother tongue

English: fluent, both in spoken and written word

Interests

Personal development | Big data, cloud computing, Data visualization, digital transformation | Recruiting and working 4.0 | stock market | Entrepreneurship and start-ups

Munich, 22. March 2018